

**TEESSIDE INTERNATIONAL AIRPORT
ACCESSIBILITY FORUM**

16.07.2024

Attendees	
Tom Berwick (Chair)	Teesside Airport
Charlotte Kemp Simon Robinson	Maverick Sign Language
Martin and Fiona Quinn	Able2Fly
Belinda Williams	Alzheimer's Society
Lorraine Dunn	Dementia Friends Darlington
Susannah Mead	Teesside University
Apologies	
Shirley Gray	Alzheimer's Society
Minutes	
Garry Jones	Teesside Airport

Agenda No.	Agenda Item	Summary of Discussion	Action Required
1.	Welcome, Attendees & Apologies	Chair welcomed the audience to the meeting. Introduction to attendees. TB background career overview.	
2.	Presentation	<p>TB presented accessibility PowerPoint which included the following -</p> <ul style="list-style-type: none"> • TIA History • Current Routes • PRM Numbers • Our Service • 2024 Data • PRM Feedback Results • Improvement to our service • Intro to Able2fly • Signage • PRM Cabin • Ambulift Investment • Hydrogen update 	
3.	Questions & Answers	<p>Q) Dementia Friendly - "Will my booking be picked up at the destination point"</p> <p>A) TB/Able2Fly - "Booking goes to Origin/Crew/Destination. All the way through.</p> <p>Q) Maverick Sign Language - "How do I make a booking"</p> <p>A) TB Each airline has an accessibility/assistance page on their website where you can find information on how to add assistance to your booking. You can also add assistance at the time of booking or with your travel agent.</p>	

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		<p>Q) Will there be new routes announced soon. A) TB reiterated the mayor's recent pledge from his election manifesto. Hopefully an announcement soon.</p> <p>Q) Could you give an overview how the Terminal 360' video technology works A) TB gave a brief overview of core systems technology and the benefit to passengers.</p> <p>Q) Some airports offer a try before you fly for airport visits for people with learning difficulties A) TB advised airport visits are welcome but only landside due to security restrictions and access within the CP</p> <p>Q) Would be possible to widen the forum to stakeholders i.e. airline operators A) TB mentioned that the invites had been extended to airlines serving MME bus as yet not taken up.</p>	
4.	AOB	Date of Next Meeting TBC	